



## HOW DOES COSTCARE<sup>RX</sup> WORK?

CostCareRx is designed to help you access the medications you need at the lowest possible cost by leveraging our nationwide network of pharmacies and mail-order partners. To maximize savings and convenience, **formulary** medications are grouped into two categories:

- » **Acute Care:** For short-term or urgent needs, you can fill prescriptions the same day at a retail pharmacy near you.
- » **Maintenance:** For long-term or chronic conditions, medications are filled through our mail-order pharmacy and delivered directly to your door.

This blended approach gives you the **flexibility of local access when you need it fast**, and the **cost-saving benefits of mail-order** for ongoing care - all under one simple program.

## WHAT IS A FORMULARY?

The CostCareRx **formulary** is a list of prescription medications available at special pricing through this program. With a valid prescription from your doctor, this list provides you with access to a wide selection of generic acute and maintenance medications.

To maximize your savings, ask your doctor to refer to the formulary when prescribing. **Medications not on the formulary, are not available through this program.**

## WHAT IS AN ACUTE CARE MEDICATION?

An Acute Care medication is a medication prescribed to treat short-term illnesses or conditions that are expected to resolve quickly. They are typically taken for **30-days or less** and usually **do not include refills**. Common examples include:

- » **Antibiotics** (for infections)
- » **Antivirals**
- » **Antihistamines** (for allergies)
- » **Cough suppressants** and other symptom relief medications

These are the types of medications you often need **right away**, which is why our program makes them available through local retail pharmacies for same-day pickup whenever possible.

## WHERE SHOULD I FILL MY ACUTE FORMULARY Rx?

Have your prescriber send the prescription to your local pharmacy of choice and present your CostCareRx ID when you pick it up. Our network includes nearly all major chains and most independent pharmacies. To find one near you, use the pharmacy locator at: <https://pramdiscountrx.com/pharmacylocator/>.

## WHAT IS A MAINTENANCE MEDICATION?

Maintenance medications are used to manage long-term or chronic conditions like high blood pressure, diabetes, or depression. They're typically taken daily over an extended period to help keep symptoms stable and under control.

## WHERE SHOULD I FILL MY MAINTENANCE FORMULARY PRESCRIPTION?

CostCareRx partners with ScriptCo to bring mail-order services to you. Ask your prescriber to send your maintenance prescription to ScriptCo via fax, e-prescribe, or phone. Once received, you'll get a text message prompting you to log into your member portal to pay and choose your shipping method.

## CAN I FILL MY MAINTENANCE FORMULARY PRESCRIPTION AT A RETAIL PHARMACY?

Yes, but you'll only receive the standard discount rate. For the best savings and added convenience, we recommend using our mail-order pharmacy, which offers wholesale pricing and home delivery.

## DO I NEED A PRESCRIPTION TO FILL MEDICATIONS UNDER THIS PROGRAM?

Yes, a valid prescription from a licensed healthcare provider is required to fill medications through this program.

## WHAT CAN I EXPECT TO PAY FOR MY FORMULARY Rx?

- » **RETAIL PHARMACIES:** \$0 OR DISCOUNTED RATE
- » **MAIL ORDER CONTRACTED PHARMACY (SCRIPTCO):** \$0 OR WHOLESALE COST MINUS \$1.00 (+shipping)

## WHAT IS THE WHOLESALE COST OF MY MAIL ORDER MEDICATION?

The wholesale cost is the price the pharmacy pays to purchase the medication. To see an estimate for your prescription, use the **"Calculate Your Savings"** tool on the ScriptCo homepage.

## ARE THERE ANY OTHER COSTS BEYOND THE MEMBERSHIP FEE?

CostCareRx members pay all shipping costs associated with filling Mail Order medications. We recommend bundling your prescription refills into one quarterly package.

## IF USING MAIL ORDER HOW LONG DOES IT TAKE FOR ME TO GET MY PRESCRIPTION?

Once your **MAIL ORDER** prescription has been paid for through the ScriptCo app, it is usually sent out the same day. Currently, the shipping methods and costs are as follows:

- » USPS First Class 1-5 business days = \$6
- » USPS Priority Mail 2-3 business days = \$10
- » UPS Expedited Shipping (Overnight) (required for cold shipments) = Price calculated at checkout

## I WENT TO THE MAIL-ORDER WEBSITE AND IT SAYS THEY HAVE FREE SHIPPING. WHY DO I HAVE TO PAY SHIPPING COSTS UNDER THIS PROGRAM?

Great question — and we understand the confusion! While ScriptCo may offer free shipping through their direct paid membership, our program includes retail services and offers broader value beyond mail-order alone.

PROGRAM DIFFERENCES	ScriptCo	PRAM
<b>\$0 Cost</b> on Most Highly Utilized Acute Meds thru <b>RETAIL</b> Pharmacies + any non <b>\$0 cost</b> meds will process at the discount rate through <b>RETAIL</b> pharmacies.		<b>X</b>
<b>\$0 Cost</b> on Hundreds of Maintenance Meds thru ScriptCo mail-order + any non <b>\$0 cost</b> meds will process at wholesale rates through ScriptCo Pharmacy		<b>X</b>
Medications at ScriptCo's Wholesale Cost	<b>X</b>	<b>X</b>
FREE SHIPPING on 4 Packages per Year	<b>X</b>	

While a small shipping fee applies under our program, the overall savings, convenience, and full-service benefits make CostCareRx a more complete solution.

## THIS PROGRAM IS NOT INSURANCE

Program administered by PRAM, Inc. 1 Pointe Dr., #120, Brea, CA 92821 - (800) 262-7726

Program Website: <https://www.pramdiscountrx.com> Need help with Mail-Order? Contact ScriptCo at (888) 201-0334.